1.- Access the HVR or IPC through Internet Explorer.
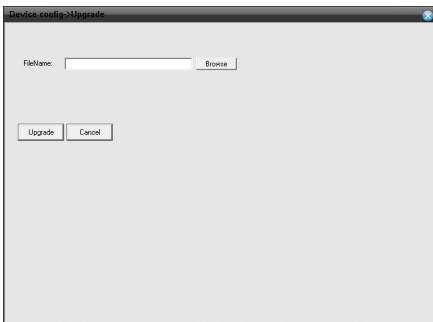
2.- Enter username and password (by default "**admin**" / "**siera**").

3.- Go to "Device Cfg".
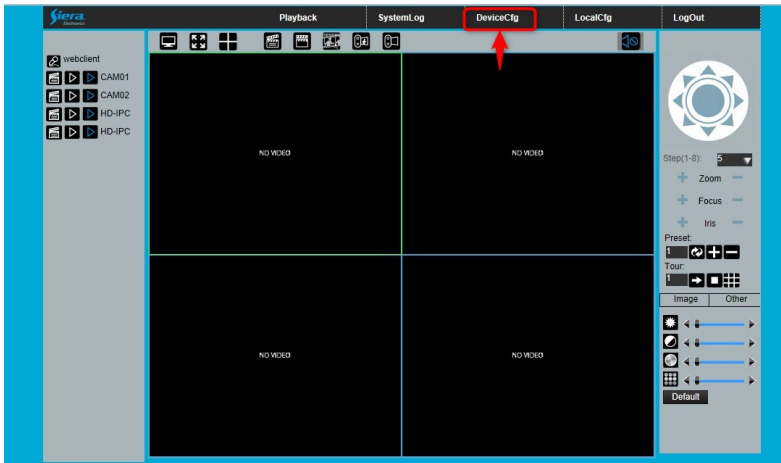
4.- Go to "**Advanced**" - "**Upgrade**".
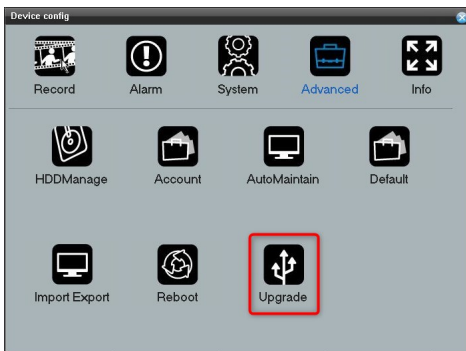
5.- Press "**Browse**", in the search window select the firmware file.

6.- Press the "**Upgrade**" button to start the HVR update process.

7.- Once finished, the HVR will reboot and the update process is complete.

Important: Never turn off the PC, the HVR or IPC when the update is being sent, as this could make the equipment unusable.

Once the update is finished, run the "**Restore**" program.

Run "**Restore**" as administrator, enter the IP address of the HVR and click the "**Restore**" box. Press the button "**Ping**", if the message indicates that the ping is done, press "**Search**" and then "**OK**".
Finally restart or turn off and on your HVR.
This process will change all the HVR parameters to the default values.