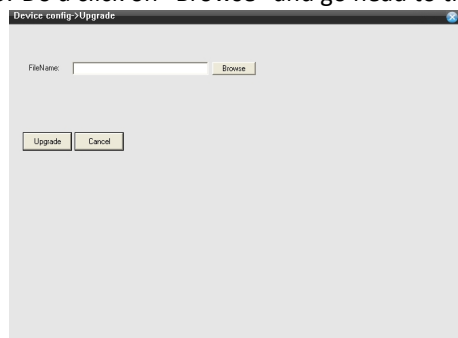1.- Go to the HVR by IE

2.-Login with: user "admin"; password "siera"

3.-Go to "DeviceCfg"
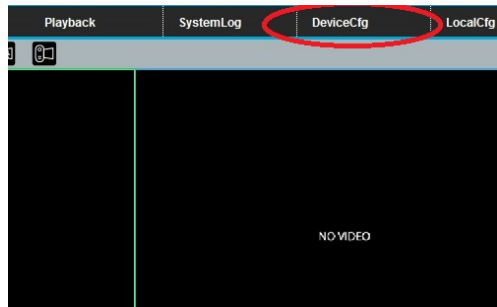
4.-Go to "Advanced"-"Upgrade"
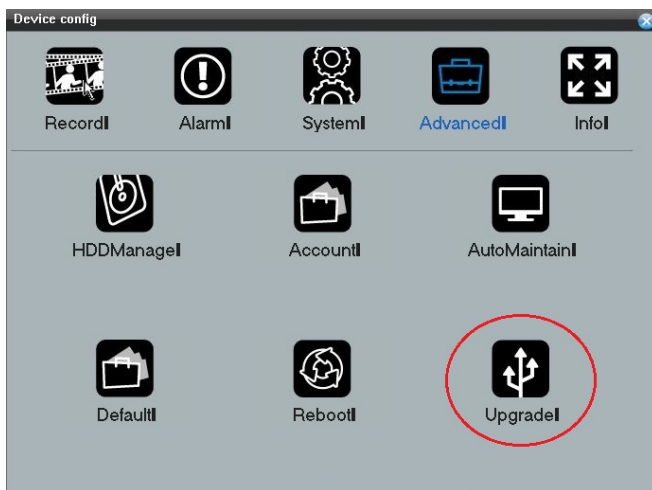
5.-Do a click on "Browse" and go head to the firmware path.

6.-Do click on "Upgrade" button for starting the upgrade process of the HVR.

7.-Once finished the update process, the HVR will reboot, and the update process will be finished.

Note: Never shutdown the PC or HVR when the update is in process. An error on the communication may cause that the HVR stop working.

Once finished the Update process, execute the "Restore" program.

Execute "Restore" program with administrator rights, enter the address IP of the HVR and do click on the "Restore" box. Press "Ping" button, if the message indicate "Ping Success", press "Search" and later "OK".
For finish do a "Reboot" on the HVR. This process return to default all the parameters of the device.