

Fault maintenance

Fault Phenomenon	Failure Cause and Trouble Removal
Why it appears "terminal network services (UDP) start fail" warning within the process of start server software?	Appearing this warning information, it's usually the local network connection has been disconnected, please connect the local network cable well and exit the software, then restart it.
Why the terminal is still "offline"?	<p>1. Check the software server and the main controller is normal opened or not. It's required to close all firewall before open the software server (including system built-in firewall and other antivirus software firewall) .</p> <p>2. Check the network connection is normal or not. After the terminal powered on, the network port green light is norm on, meantime the orange light will be short and fast flash, it means the network cable hard-connected normal. If the network port green light is not on, it means the network hard-connected problem, please check the terminal network cable and switcher whether they work normal, damaged and disconnect or not etc.</p> <p>3. Check the terminal IP setting. Please check the terminal ID, sever IP, local IP, gateway IP ...etc parameters.</p>

IP ALARM MATRIX
Installation Manual



Packing list

Connection terminal (3.81-4P) 4 pcs

Double triangle plug the power cord 1 pcs (3*1.0mm²/1.5m)

Connection terminal (3.81-5P) 8 pcs

Quick installation manual 1pcs

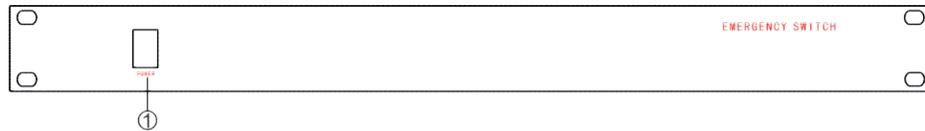
Certification 1pcs

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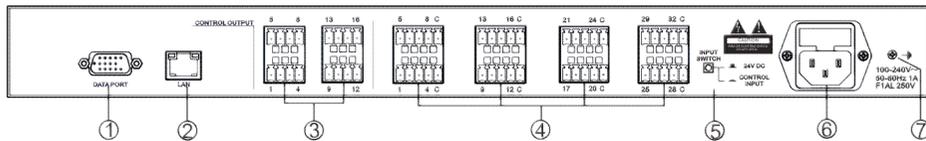
Interface description

Front



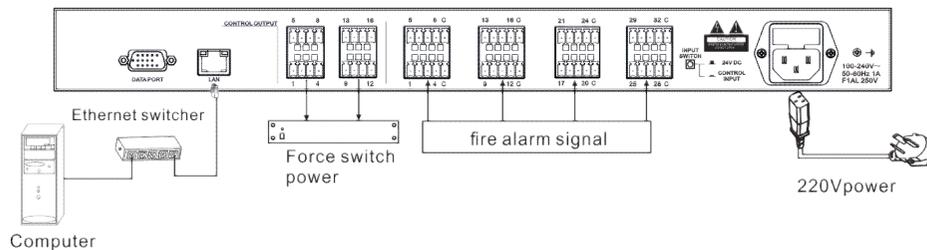
① POWER: The power switch and power indicator light.

Back



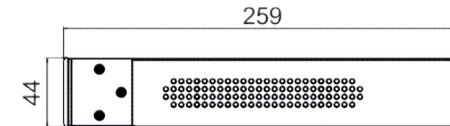
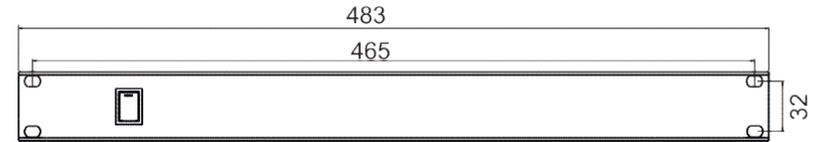
- ① DATA PORT: Data updated interface, it's used for program upgrading.
- ② LAN: RJ45 network interface that connect with Ethernet switcher.
- ③ SHORT CIRCUIT OUT: Alarm output interface to provide 8 channels switch value signal, this interface is normally open contact, the contact capacity is DC24V / 1A.
- ④ Alarm input interface: providing 32 alarm signal input, this interface can set as "switch volume input"/ "power input" through "INPUT SWITCH"; Clicking the "INPUT SWITCH" to "CONTROL IN" is switch volume input ; Clicking again the "INPUT SWITCH" to "24VDC" is voltage input and the controlled power range is DC12V~DC24V.
- ⑤ Change -over switch: Control alarm input interface, it can directly change from switch value input and voltage input.
- ⑥ Power input interface: the suitable voltage range is AC100V ~240V/50Hz ~60Hz.
- ⑦ Ground connection terminal.

Connection diagram



Remark: please refer to the user manual for more detailed information.

Appearance installation dimension (unit: mm)



IP network interface unit configuration

Forced configuration network parameters

- (1) Taking the coupler cable to connect computer (which is installed IP audio configuration tool) and terminal. Under the menu of [optical disc: \tool software \] found "IP audio configuration tool" and run it, after starting, input the defaulted password "123456".
- (2) From the right menu choose 【Mandatory config】, then fill the correct parameters in the 【terminal parameters】, click "send parameters" button to complete the IP parameters Settings.

Specifications, Functional Unit and Parameters

Power specification	Suitable voltage : AC100V ~240V
	Suitable power frequency : 50Hz ~60Hz
Functional unit interface	Alarm output port
	Alarm input port
	Power input port
	Data update port
Network communication protocol	TCP/IP 、 UDP 、 ARP 、 ICMP 、 IGMP protocol
	Network chip rate
Power consumption	≤15W
Working temp & RH	-10 ~70 , ≤90%RH (Not condensing)
Dimensions & Weight	483x259x44mm , 2.7kg